



SALE/CLOSING SURVEY

The LaBell Team is committed to great service and a great experience, not only for our own clients but also the agents and companies we work with. We would love you to take a quick minute and return this survey to us so. Please complete the categories applicable to you. We sincerely thank you for your business.

Name: Adam Chmiel Jeff Baum - Lender
 Property Address: 6690 Huron 48180
 Please Circle: Were you a: Buyer Seller Title Co. Co-op Agent **Lender**

For each item identified below, circle the number to the right that best fits your judgment.

Description/Identification of Survey Item	Scale 1-5 1-Poor to 5-Excellent				
	1	2	3	4	5
1. Communication during your shopping experience (Buyers only)					5
2. Agent's Knowledge of Market					5
3. Attention to Details of your transaction					5
4. Availability of Staff					5
5. Availability of Agents					5
6. Teams Efficiency and Timeliness of Responding to Phone Calls					5
7. Courtesy and Honesty					5
8. Marketing/Advertising Strategies (Sellers Only)					5
9. Communication while your home was on the market from the Team (Sellers only)					5
10. Did your agent educate and prepare you for the Offer, Pending and Closing Process (Buyers/Sellers Only)					5
11. Were you sent your documents timely when the offer was accepted?					5
12. Communication and Professionalism at the Closing					5
13. Communication and Professionalism during the offer submission process (Agents only)					5
14. Were you kept updated on the transaction status? (Agents, Title Co.s, and Lenders)					5
15. Would you be interested in working for The LaBell Team? (Agents Only)					5
16. Likelihood that you would Recommend The LaBell Team to others					5

How did you originally hear about us? Please Check One of the Following:

- Newspaper
- TV Commercial
- Coming to 1 of Our Subdivisions
- family
- Homes
- Website
- Past Client
- Employee
- Magazine
- Call on a sign
- friend
- Bank
- Home Shopping Channel
- Open house
- Another Agent
- Other

Are there any additional comments that we should be made aware of:

Please send any thank you gifts to The LaBell Team, not individuals, as we share our success.

If you would like to call to discuss your experience please contact:

Team Manager/Owner
 Kimberly LaBell
 (734) 558-5533

Please Refer Us to A Friend!

The LaBell Team
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 www.thelabelteam.com

Jeff Baum

*Very easy
 quick call backs and
 patience w/ lender
 Great Experience
 Appreciate
 much to communicate*